

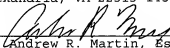
IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Aleksander Szlam  
Serial No. : 09/885,717  
Filed : June 20, 2001  
For : DYNAMIC HELP OPTION FOR INTERNET CUSTOMERS  
Examiner : Kieu D. Vu  
Attorney's Docket : CONCERTO-512XX  
Group Art Unit : 2173



I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Issue Fee, Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450 on May 25, 2006.

By

  
Andrew R. Martin, Esq.  
Registration No. 45,413  
Attorney for Applicant(s)

NOTIFICATION OF LOSS OF ENTITLEMENT TO SMALL ENTITY STATUS


Mail Stop Issue Fee  
Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Sir:

Patentee respectfully requests removal of small entity status pursuant to 37 C.F.R. §1.27(g)(2). Applicant submits that there has been no attempt to fraudulently establish small entity status, but rather that a recent corporate merger prevents Applicant from claiming small entity at this time.

Respectfully submitted,

By

  
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Date: May 25, 2006